

March 25, 2020

Good morning Chiefs,

There have been recent inquiries from communities on the topic of off-reserve members, which should be shared with all communities. As I am sure you have received similar requests for information, we want to provide information on regular communications that occur with the provincial chief medical officer and regional medical officers to help keep you and your critical staff most up to date.

**1. Information for members who live off reserve (social assistance and/or food security)**

In light of the recent information from Indigenous Services Canada in regards to the EMAP funding, there have been inquiries about off-reserve members who do not qualify for federal Emergency Management Assistance Program (EMAP) funding, and what may be available provincially.

In the province, all families and children receiving provincial support for social assistance or child welfare, should they require such supplies as indicated below, can make a request. They will be assessed on a case by case basis. These are maximum amounts not guaranteed amounts.

Social Assistance Recipients	\$150 per person for food vouchers household supplies and cleaning supplies
Child and Family Services Children	\$150 per placed Child for food vouchers household supplies and cleaning supplies

Your off-reserve members would use their normal process of connecting to their case managers at Social Development to make a request (via email or phone). Due to current high case loads, they may receive an out of office email or a voice recording, however, they will be placed in the cue when their email is received or if they leave a voice message. As you can imagine, Social Development is working for all New Brunswickers however their work is prioritized on the most critical and vulnerable situations. It may take a reasonable amount of time for off-reserve members to receive a response. Again, these supports are based on need, not guaranteed amounts, which may differentiate from the EMAP.

Here are the 1-800 regional numbers and an 24-hour emergency requests for provincial after hours services (1-800-442-9799).

**Regional Offices**

- [Moncton \(Region 1\) - 1-866-426-5191](#)
- [Saint John \(Region 2\) - 1-866-441-4340](#)
- [Fredericton \(Region 3\) - 1-866-444-8838](#)

- [Edmundston \(Region 4\) - 1-866-441-4249](tel:1-866-441-4249)
- [Restigouche \(Region 5\) - 1-866-441-4245](tel:1-866-441-4245)
- [Chaleur \(Region 6\) - 1-866-441-4341](tel:1-866-441-4341)
- [Miramichi \(Region 7\) - 1-866-441-4246](tel:1-866-441-4246)
- [Acadian Peninsula \(Region 8\) - 1-866-441-4149](tel:1-866-441-4149)

## **2. Accessing Business Support during COVID-19**

The government of New Brunswick is working closely with the Government of Canada to put supports in place to help small businesses during this time. This plan will continue to develop moving forward, so I would encourage you to check back for updates. The attached document contains some links to helpful information on both financial supports and assistance in interpreting the State of Emergency Declaration.

I realize you may already be aware of some of this information, however, putting it into one email facilitates your roles in getting it to the right people in your community and/or keeps you up to date. This is being sent to Chiefs and your Directors of Operations. Your EMO and Health Directors should be aware, in particular, about the provincial and regional health updates; feel free to pass on this information so that everyone is on the same page and are aware of opportunities to be informed. We are working directly with provincial regional coordinators and ISC EMO group to coordinate and be collaborative. I am aware that Chiefs have a daily Atlantic call with ISC and FNIHB.

We will continue to provide information on frequently asked, or key questions, as required. Don't hesitate to reach out with any questions so that we may connect you with the right department or provide a response.

Sincerely,  
Martha

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